

From: Fava, Andrea <afava@amazon.com>
Sent: Wednesday, March 06, 2019 6:14 PM EST
To: Matt de Ferranti <mdeferranti@arlingtonva.us>
Subject: RE: Amazon in Arlington FAQ

Thank you! This is very helpful feedback.

From: Matt de Ferranti [mailto:mdeferranti@arlingtonva.us]
Sent: Wednesday, March 06, 2019 5:43 PM
To: Fava, Andrea <afava@amazon.com>
Subject: RE: Amazon in Arlington FAQ

Andrea,

These links are all helpful. I've looked through almost all of them.

- Someday, I'd like to go on a tour of a fulfillment center. I don't want that to be a problem, and I can't go on weekdays, but someday I would like to go.
- The mom with four kids who got the \$15 was powerful.
- The FAQ's on Arlington/Amazon are good work. I wonder if one on affordable housing could be added. Sustainability is solid. I think something on that page on the \$15 could be good as well.

This information is helpful. Thank you for it.

Matt

Matt de Ferranti
Member, Arlington County Board

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From: Fava, Andrea [mailto:afava@amazon.com]
Sent: Wednesday, March 6, 2019 3:17 PM
To: Matt de Ferranti <mdeferranti@arlingtonva.us>
Subject: Amazon in Arlington FAQ

Dear Matt,

We wanted to share an update on steps we've taken since our meeting last week to provide additional information about Amazon in Arlington on our website.

We've created a more comprehensive FAQ on our [Amazon in Arlington](#) webpage to provide information on the project. For example, there are questions about hiring at our HQ, benefits for future employees, what small businesses in the neighborhood should expect, our commitment to sustainability, and how we will engage with the community. It also includes a link to the County's Amazon in Arlington page. This is a living site, and we'll continue to make updates as more information becomes available.

You've asked specifically for information about our facial recognition technology and about working conditions in our Fulfillment Centers. We wanted to ensure you have the most direct route to information on these topics.

- Facial recognition technology. We've added information on our facial recognition technology is posted on the Amazon blog so it can be easily found. (It was previously located on our AWS site only.) A blog post describing our facial recognition technology, the benefits of this technology, and our call for a national legislative framework that protects individual civil rights and ensures that governments are transparent in their use of facial recognition technology is now here: <https://blog.aboutamazon.com/policy/some-thoughts-on-facial-recognition-legislation>
- Working conditions at Fulfillment Centers. Comprehensive information about working in Amazon Fulfillment is here: <https://www.aboutamazon.com/amazon-fulfillment/working-here>. This includes information on our \$15 minimum wage, benefits, parental leave programs, Career Choice and skills training, and how to tour a Fulfillment Center to allow community members to see for themselves.

Finally, there are questions about the use of union labor for the project. As we've shared, together with JBGS, we had initial discussions with representatives from the building trades. Amazon scheduled a follow-up meeting for this Friday to dive deeper. We'll continue to keep you updated on those discussions.

Please let us know if you have any questions!

Very best,

Andrea

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