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Sent: Thursday, August 16, 2018 9:13 AM EDT

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Subject: AWS Webinar for State & Local Governments | Learn about Amazon Connect

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NexGen Innovation: Enhancing your Contact Center with Amazon Connect for the Public Sector

Thursday, August 23 | 2:00pm ET

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Good morning Arlington County team. In our discussion in June, you mentioned your 311 Call Center as one of the 3-6-9 month, laser focus initiatives. That being said, I invite you and your teams to join our Public Sector Amazon Connect Expert, Mike Vozas, on [NexGen Innovation: Enhancing your Contact Center with Amazon Connect for the Public Sector](#) to learn how Amazon Connect lets you set up a cloud-based contact center in minutes and hear how AWS Public Sector customers have implemented this technology themselves and reaped the many benefits of the technology back into their businesses.

Webinar Details:

Date: Thursday, August 23, 2018

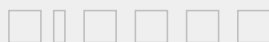
Time: 2:00pm - 3:00pm ET

Where: GoToWebinar

Speaker: Michael Vozas, Collaboration Solutions Leader, Amazon Web Services

See you there!

The AWS Public Sector Team



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Thanks

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