From: Laura Szlavin <Lszlavin@arlingtonva.us> Sent: Friday, February 22, 2019 12:54 PM EST

To: Metcalf, Jessie <jessmet@amazon.com>; Dennis, Laura <lauraden@amazon.com>

CC: John Bayliss <jbayliss@arlingtonva.us>

Subject: Re: DHS Pilot

Perfect. Thank you very much.

Laura

Laura B. Szlavin, PMP, CSM, Cloud +, ITILv3, Service Delivery and Programs

Department of Technology Services

Arlington County Government (703) 228-5028 (o) (703) 623-8628 (c) lszlavin@arlingtonva.us

From: Metcalf, Jessie <jessmet@amazon.com> Sent: Friday, February 22, 2019 12:14:40 PM To: Laura Szlavin; Dennis, Laura

Cc: John Bayliss Subject: Re: DHS Pilot

Great, I will reach out to Novetta to identify some meeting time options and circle back with you on scheduling.

Thanks.

Jessie 512.423.2535

From: Laura Szlavin < Lszlavin@arlingtonva.us> Date: Friday, February 22, 2019 at 9:45 AM

To: "Dennis, Laura" < lauraden@amazon.com>, "Metcalf, Jessie" < jessmet@amazon.com>

Cc: John Bayliss <jbayliss@arlingtonva.us>
Subject: RE: DHS Pilot

Good Morning again,

Just wanted to follow up per the demo we discussed with Novetta. We would like to try to schedule that demo before we meet with DHS. Please let us know if you could coordinate a meeting for us within the next couple of weeks.

Thanks in advance

Laura B. Szlavin, PMP, CSM, Cloud +, ITIL v3, Service Delivery and Programs

**Department of Technology Services** 

Arlington County Governm (703) 228-5028 (o) (703) 623-8628 (c) Iszlavin@arlingtonva.us



From: Laura Szlavin

Sent: Thursday, February 21, 2019 5:23 PM

To: 'Dennis, Laura' <a href="mailto: Joan Bayliss">Joan Bayliss</a> <a href="m

Subject: RE: DHS Pilot

Hello Laura,

No worries at all. Sorry to hear about your crazy flight delays. Hope you return back home safely without additional delays. We did have a very good conversation. Internally, we will go back to our teams to get some additional clarification and will reach back out to you and Jessie so we can schedule a follow up meeting with DHS to do a work back session, as well as get a demo set up with Novetta

We will be back in touch shortly.

Thanks again, Laura

Laura B. Szlavin, PMP, CSM, Cloud +, ITIL v3.

Service Delivery and Programs

**Department of Technology Services** Arlington County Government

(703) 228-5028 (o) (703) 623-8628 (c) Iszlavin@arlingtonva.us



From: Dennis, Laura < lauraden@amazon.com >

Sent: Thursday, February 21, 2019 4:47 PM

To: Laura Szlavin <a href="mailto:szlavin@arlingtonva.us">"szlavin@arli

Subject: RE: DHS Pilot

Laura, David, John, and Jessie

I apologize profusely for missing our conference call today!! I was scheduled to travel back from the east coast on a red-eye flight last night. Due to weather, the flight was initially delayed, and then after holding us in the airport for 2 hours, at 2:00am they cancelled the flight. I arrived back at the hotel at 4:00am. I did wake up at 11:00 to join the call, only to realize that I was in the wrong time zone! Mentally (and wishfully) I was in the east, but physically still in the west! J

Best Regards, Laura

Laura Dennis
Account Manager
State & Local Government
Lauraden@amazon.com
301-332-8957

http://aws.amazon.com/stateandlocal/

----Original Appointment---From: Laura Szlavin [mailto:Lszlavin@arlingtonva.us]
Sent: Tuesday, February 19, 2019 11:39 AM
To: Laura Szlavin; John Bayliss; David Herlihy; Dennis, Laura; Metcalf, Jessie
Subject: DHS Pilot
When: Thursday, February 21, 2019 11:30 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: DTS MS Surface Hub Demo - CHP-612NL

Join Microsoft Teams Meeting +1 347-973-6905 United States, New York City (Toll) Conference ID: 188 138 10#

 $\underline{Local\ numbers}\ \big|\ \underline{Reset\ PIN}\ \big|\ \underline{Learn\ more\ about\ Teams}$