From: Laura Szlavin <Lszlavin@arlingtonva.us> Sent: Thursday, February 21, 2019 5:22 PM EST

To: Dennis, Laura lauraden@amazon.com; John Bayliss jbayliss@arlingtonva.us; David Herlihy dherlihy@arlingtonva.us; Metcalf, Jessie jessmet@amazon.com

Subject: RE: DHS Pilot

No worries at all. Sorry to hear about your crazy flight delays. Hope you return back home safely without additional delays. We did have a very good conversation. Internally, we will go back to our teams to get some additional clarification and will reach back out to you and Jessie so we can schedule a follow up meeting with DHS to do a work back session, as well as get a demo set up with Novetta

We will be back in touch shortly.

Thanks again, Laura

Laura B. Szlavin, PMP, CSM, Cloud +, ITIL v3, Service Delivery and Programs

Department of Technology ServicesArlington County Government (703) 228-5028 (o) (703) 623-8628 (c) lszlavin@arlingtonva.us



From: Dennis, Laura <lauraden@amazon.com> Sent: Thursday, February 21, 2019 4:47 PM

Subject: RE: DHS Pilot

I apologize profusely for missing our conference call today!! I was scheduled to travel back from the east coast on a red-eye flight last night. Due to weather, the flight was initially delayed, and then after holding us in the airport for 2 hours, at 2:00am they cancelled the flight. I arrived back at the hotel at 4:00am. I did wake up at 11:00 to join the call, only to realize that I was in the wrong time zone! Mentally (and wishfully) I was in the east, but physically still in the west! J

I understand from Jessie that you had a very good discussion. I will work with her and Ray to follow-up on the action items. I look forward to talking with you again soon!

Best Regards,

Laura Dennis
Account Manager
State & Local Government
Lauraden@amazon.com

http://aws.amazon.com/stateandlocal/

--Original Appointment--

From: Laura Szlavin [mailto:Lszlavin@arlingtonva.us] Sent: Tuesday, February 19, 2019 11:39 AM

To: Laura Szlavin; John Bayliss; David Herlihy; Dennis, Laura; Metcalf, Jessie

Subject: DHS Pilot

When: Thursday, February 21, 2019 11:30 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: DTS MS Surface Hub Demo - CHP-612NL

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