

**From:** Metcalf, Jessie <jessmet@amazon.com>  
**Sent:** Friday, February 22, 2019 12:14 PM EST  
**To:** Laura Szlavin <lszlavin@arlingtonva.us>; Dennis, Laura <lauraden@amazon.com>  
**CC:** John Bayliss <jbayliss@arlingtonva.us>  
**Subject:** Re: DHS Pilot

Great, I will reach out to Novetta to identify some meeting time options and circle back with you on scheduling.

Thanks,

Jessie  
512.423.2535

---

**From:** Laura Szlavin <Lszlavin@arlingtonva.us>  
**Date:** Friday, February 22, 2019 at 9:45 AM  
**To:** "Dennis, Laura" <lauraden@amazon.com>, "Metcalf, Jessie" <jessmet@amazon.com>  
**Cc:** John Bayliss <jbayliss@arlingtonva.us>  
**Subject:** RE: DHS Pilot

Good Morning again,

Just wanted to follow up per the demo we discussed with Novetta. We would like to try to schedule that demo before we meet with DHS. Please let us know if you could coordinate a meeting for us within the next couple of weeks.

Thanks in advance,  
Laura

Laura B. Szlavin, PMP, CSM, Cloud +, ITIL v3,  
Service Delivery and Programs

**Department of Technology Services**  
Arlington County Government  
(703) 228-5028 (o)  
(703) 623-8628 (c)  
[lszlavin@arlingtonva.us](mailto:lszlavin@arlingtonva.us)



---

**From:** Laura Szlavin  
**Sent:** Thursday, February 21, 2019 5:23 PM  
**To:** 'Dennis, Laura' <lauraden@amazon.com>; John Bayliss <jbayliss@arlingtonva.us>; David Herlihy <dherlihy@arlingtonva.us>; Metcalf, Jessie <jessmet@amazon.com>  
**Subject:** RE: DHS Pilot

Hello Laura,

No worries at all. Sorry to hear about your crazy flight delays. Hope you return back home safely without additional delays. We did have a very good conversation. Internally, we will go back to our teams to get some additional clarification and will reach back out to you and Jessie so we can schedule a follow up meeting with DHS to do a work back session, as well as get a demo set up with Novetta.

We will be back in touch shortly.

Thanks again,  
Laura

Laura B. Szlavin, PMP, CSM, Cloud +, ITIL v3,  
Service Delivery and Programs

**Department of Technology Services**  
Arlington County Government  
(703) 228-5028 (o)  
(703) 623-8628 (c)  
[lszlavin@arlingtonva.us](mailto:lszlavin@arlingtonva.us)



---

**From:** Dennis, Laura <lauraden@amazon.com>  
**Sent:** Thursday, February 21, 2019 4:47 PM  
**To:** Laura Szlavin <lszlavin@arlingtonva.us>; John Bayliss <jbayliss@arlingtonva.us>; David Herlihy <dherlihy@arlingtonva.us>; Metcalf, Jessie <jessmet@amazon.com>  
**Subject:** RE: DHS Pilot

Laura, David, John, and Jessie,

I apologize profusely for missing our conference call today!! I was scheduled to travel back from the east coast on a red-eye flight last night. Due to weather, the flight was initially delayed, and then after holding us in the airport for 2 hours, at 2:00am they cancelled the flight. I arrived back at the hotel at 4:00am. I did wake up at 11:00 to join the call, only to realize that I was in the wrong time zone! Mentally (and wishfully) I was in the east, but physically still in the west! J

I understand from Jessie that you had a very good discussion. I will work with her and Ray to follow-up on the action items. I look forward to talking with you again soon!

Best Regards,  
Laura

Laura Dennis  
Account Manager  
State & Local Government  
[Lauraden@amazon.com](mailto:Lauraden@amazon.com)  
301-332-8957  
<http://aws.amazon.com/stateandlocal/>

-----Original Appointment-----

**From:** Laura Szlavin [<mailto:Lszlavin@arlingtonva.us>]  
**Sent:** Tuesday, February 19, 2019 11:39 AM  
**To:** Laura Szlavin; John Bayliss; David Herlihy; Dennis, Laura; Metcalf, Jessie  
**Subject:** DHS Pilot  
**When:** Thursday, February 21, 2019 11:30 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).  
**Where:** DTS MS Surface Hub Demo - CHP-612NL

---

[Join Microsoft Teams Meeting](#)  
+1 347-973-6905 United States, New York City (Toll)  
Conference ID: 188 138 10#  
[Local numbers](#) | [Reset PIN](#) | [Learn more about Teams](#)

